Condensed Interim Financial Statements (Expressed in Canadian dollars)

NEXJ SYSTEMS INC.

Three and six months ended June 30, 2020 and 2019 (Unaudited)

Condensed Interim Statements of Financial Position (Expressed in thousands of Canadian dollars) (Unaudited)

	June 30,	December 31,
	2020	2019
Assets		
Current assets:		
Cash and cash equivalents	\$ 7,616	\$ 5,123
Accounts receivable	1,027	5,475
Prepaid expenses and other assets	1,844	1,757
Total current assets	10,487	12,355
Non-current assets:		
Property and equipment	905	969
Right-of-use assets (note 3)	1,462	1,747
Goodwill	1,753	1,753
Investments	272	260
Contract costs (note 4)	75	136
Other assets	568	663
Total non-current assets	5,035	5,528
Total assets	\$ 15,522	\$ 17,883
Current liabilities:	* • • • • • •	* 4.000
Accounts payable and accrued liabilities	\$ 3,108	\$ 1,969
Deferred revenue	5,326	6,550
Lease liability (note 5)	942	715
Total current liabilities	9,376	9,234
Non-current liabilities:		
Accrued liabilities	84	117
Deferred revenue	370	281
Lease liability (note 5) Total non-current liabilities	<u>1,568</u> 2,022	2,045
	2,022	2,110
Total liabilities	11,398	11,677
Shareholders' equity:		
Share capital (note 6)	82,915	82,915
Share purchase loans	(3,598)	(3,598)
Contributed surplus (note 7)	9,221	8,874
Accumulated other comprehensive income (loss) Deficit	3	(9)
Total shareholders' equity	<u>(84,417)</u> 4,124	<u>(81,976)</u> 6,206
I GIAI SHALEHUIGEIS EQUILY	4,124	0,200

See accompanying notes to the condensed interim financial statements.

Total liabilities and shareholders' equity

\$ 15,522

\$ 17,883

Condensed Interim Statements of Comprehensive Loss (Expressed in thousands of Canadian dollars, except per share amounts) (Unaudited)

				s ended		Six mo		
		2020	une 3	2019		2020	ine 3	u, 2019
2								
Revenue:	¢	26	¢	212	¢	50	\$	604
License and subscription fees Professional services	\$	26 1,972	\$	1,836	\$	50 3,643	Ф	621 3,361
		2,289		2,325		3,643 4,575		4,659
Maintenance and support		4,287		4,373		<u>4,375</u> 8,268		4,659
Cost of revenue		877		1,894		2,224		3,770
		011		1,001		2,221		0,110
Gross profit		3,410		2,479		6,044		4,871
Expenses:								
Research and development, net		1,353		2,489		3,371		5,243
Sales and marketing		568		711		1,358		1,480
General and administrative, net		1,462		1,262		2,903		2,615
Restructuring costs (note 8)		960		614		960		614
		4,343		5,076		8,592		9,952
Loss from operations		(933)		(2,597)		(2,548)		(5,081)
Foreign exchange gain (loss)		(239)		(92)		134		(187)
Finance income		19		37		43		76
Finance expense		(34)		(38)		(70)		(76)
		(254)		(93)		107		(187)
Net loss for the period		(1,187)		(2,690)		(2,441)		(5,268)
Other comprehensive income (loss):								
Items that will not be reclassified to profit or loss: Unrealized gain (loss) loss on								
equity securities		(12)		(7)		12		(7)
Loss for the period and comprehensive loss	\$	(1,199)	\$	(2,697)	\$	(2,429)	\$	(5,275)
Loss per share (note 9): Basic and diluted	\$	(0.06)	\$	(0.13)	\$	(0.12)	\$	(0.26)
Weighted average number of common shares outstanding, in thousands (note 9): Basic and diluted		20,664		20,531		20,670		20,531

See accompanying notes to the condensed interim financial statements.

Condensed Interim Statements of Changes in Shareholders' Equity

(Expressed in thousands of Canadian dollars and thousands of common shares) (Unaudited)

Six months ended June 30, 2020	Comm Number*	ons	shares Amount	Share purchase loans*	C	Contributed of surplus	compr	umulated other ehensive me (loss)	Deficit	Total share- holders' equity
Balance, January 1, 2020	20,164	\$	82,915	\$ (3,598)	\$	8,874	\$	(9)	\$ (81,976)	\$ 6,206
Comprehensive loss	_		-	-		-		12	(2,441)	(2,429)
Share-based payment expense (note 7(a))	_		_	_		129		_	_	129
Modification of deferred share unit awards (note 7(b))	-		-	_		(26)		_	_	(26)
Deferred share unit expense (note 7(b))	-		-	-		244		_	_	244
Balance, June 30, 2020	20,164	\$	82,915	\$ (3,598)	\$	9,221	\$	3	\$ (84,417)	\$ 4,124

*For accounting purposes, common shares issued pursuant to the share purchase loan and pledge agreements are not recognized as outstanding until such time as payments are received on the loan balances. At June 30, 2020, 942 common shares were legally issued and outstanding to employees in connection with these agreements and included in the total outstanding common shares of 21,106.

Six months ended June 30, 2019	Commo Number*	on :	shares Amount	Share purchase loans*	(Contributed o	umulated other rehensive loss	Deficit	Total share- holders' equity
Balance, January 1, 2019	20,168	\$	82,905	\$ (3,598)	\$	8,366	\$ _	\$ (74,288)	\$ 13,385
Comprehensive loss	-		_	-		-	(7)	(5,268)	(5,275)
Share-based payment expense (note 7(a))	-		_	_		241	_	_	241
Exercise of employee stock options (note7(a))	4		20	_		(22)	_	_	(2)
Repurchase of common shares (note 6)	(9)		(10)	_		-	_	_	(10)
Balance, June 30, 2019	20,163	\$	82,915	\$ (3,598)	\$	8,585	\$ (7)	\$ (79,556)	\$ 8,339

*For accounting purposes, common shares issued pursuant to the share purchase loan and pledge agreements are not recognized as outstanding until such time as payments are received on the loan balances. At June 30, 2019, 942 common shares were legally issued and outstanding to employees in connection with these agreements and included in the total outstanding common shares of 21,105.

See accompanying notes to the condensed interim financial statements.

Condensed Interim Statements of Cash Flows (Expressed in thousands of Canadian dollars) (Unaudited)

		Six ı	months e June 30	
		2020		2019
Cash flows from (used in) operating activities:				
Loss for the period	\$	(2,441)	\$	(5,268)
Adjustments for:	Ψ	(2,)	Ψ	(0,200)
Depreciation and amortization of property and equipment		148		177
Depreciation of right-of-use assets		285		306
Amortization of contract costs		61		109
Share-based payment expense		129		241
Deferred share unit expense (note 7(b))		218		2
Finance income		(43)		(76)
Finance expense		(43)		76
Foreign exchange loss		31		76
Change in non-cash operating working capital:		51		70
Accounts receivable		4,448		2,791
Prepaid expenses and other assets		4,440		(442)
Accounts payable and accrued liabilities		1,107		(442)
				-
Deferred revenue Net cash flows from (used in) operating activities		<u>(1,146)</u> 2,888		<u>46</u> (1,964)
Cash flows used in financing activities:		,		(, ,
Repurchase of common shares		_		(10)
Costs of exercise of stock options		_		(10)
Payment of lease liability (completed contract)		_		(12)
Payment of lease liability (ongoing contract)		(323)		(160)
Net cash flows used in financing activities		· /		
Net cash hows used in infancing activities		(323)		(184)
Cash flows from (used in) investing activities:				
Purchase of property and equipment		(84)		(89)
Purchase of equity investments		_		(269)
Interest received		43		` 76
Net cash flows used in investing activities		(41)		(282)
Effects of exchange rates on cash and cash equivalents		(31)		(76)
Increase (decrease) in cash and cash equivalents		2,493		(2,506)
Cash and cash equivalents, beginning of period		5,123		10,951
Cash and cash equivalents, end of period	\$	7,616	\$	8,445
ישטוי מות שמאו פענוימופותט, פות טו אפווטע	ψ	7,010	φ	0,440
Supplemental cash flow information:				
Acquisition of property and equipment not yet paid	\$	_	\$	17
	Ŧ		Ŷ	

See accompanying notes to the condensed interim financial statements.

Notes to Condensed Interim Financial Statements (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

1. Reporting entity:

NexJ Systems Inc. (the "Company") is incorporated in Canada with its corporate headquarters located at 10 York Mills Road, Suite 700, Toronto, Ontario M2P 2G4.

The Company is a provider of intelligent customer management solutions to the financial services industry.

2. Basis of preparation:

(a) Statement of compliance:

These condensed interim financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS"), International Accounting Standard ("IAS") 34, Interim Financial Reporting and International Financial Reporting Interpretations Committee ("IFRIC") interpretations, as issued by the International Accounting Standards Board ("IASB") and using the same accounting policies as described in the Company's December 31, 2019 financial statements. The notes presented in these condensed interim financial statements include, in general, only significant changes and transactions occurring since the Company's last year end, and are not fully inclusive of all disclosures required by IFRS for annual financial statements. These condensed interim financial statements should be read in conjunction with the annual audited financial statements, including the notes thereto, for the years ended December 31, 2019 and 2018.

These condensed interim financial statements were approved by the Board of Directors on July 30, 2020.

(b) Basis of presentation:

These condensed interim financial statements have been prepared mainly under the historical cost basis. Other measurement bases used are described in the applicable notes.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

3. Right-of-use assets:

The following table presents the right-of-use assets for the Company:

	Head lease	Offices subleases	Total right-of-use assets
Balance, beginning of period Depreciation	\$ 2,306 (384)	\$ (559) 99	\$ 1,747 (285)
Balance, end of period	\$ 1,922	\$ (460)	\$ 1,462

As a result of applying IFRS 16, Leases ("IFRS 16"), the Company has recognized depreciation and net accretion expenses, instead of lease expense. During the three and six months ended June 30, 2020, the Company recognized \$146 and \$285 (2019 - \$153 and \$306), respectively, of depreciation expense.

4. Contract costs:

	e 30, 2020	Decemb	er 31, 2019
Balance, beginning of period Contract costs incurred Amortization	\$ 136 (61)	\$	227 120 (211)
Balance, end of period	\$ 75	\$	136

The Company's total capitalized contract costs net of accumulated depreciation are \$75 as at June 30, 2020 (December 31, 2019 - \$136) and relates to incremental commission fees paid to certain sales and marketing employees as a result of obtaining client contracts.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

4. Contract costs (continued):

These costs are amortized consistent with the pattern of transfer to the customer for the goods and services to which the asset relates. The amortization period includes specifically identifiable contract renewals where there is no substantive renewal commission paid on renewals. The expected customer renewal period is estimated based over the life of the intellectual property including expected software upgrades by the customer, which the Company has determined to be approximately three years. During the three and six months ended June 30, 2020, amortization amounting to \$30 and \$61 (2019 - \$38 and \$109) was recognized as part of sales and marketing in the condensed interim statements of comprehensive loss.

5. Lease liability:

The Company's leases are for office space. These leases contain no renewal options.

The following table is a summary of the changes in the lease liability during the period:

Balance, beginning of period	\$ 2,760
Interest on lease liabilities	73
Lease payments	(323)
Balance, end of period	 2,510
Less current portion	(942)
Non-current portion	\$ 1,568

During the three and six months ended June 30, 2020, the Company recognized \$36 and \$73 (2019 - \$45 and \$90), respectively, of accretion expense from these leases.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

6. Share capital:

The Company has had a Normal Course Issuer Bid ("NCIB") in place in 2019 and has repurchased its common shares through the NCIB. For the NCIB in 2019 approved by the Toronto Stock Exchange ("TSX") in the prior August of each respective year, the Company can purchase its common shares through all available markets and/or alternative trading systems, including the facilities of the TSX. Each NCIB is valid for one year and the maximum number of common shares which can be purchased, pursuant to each NCIB, aggregated to 1,000,000 common shares per NCIB, representing approximately 4.7% of the number of common shares issued and outstanding.

During the three and six months ended June 30, 2020, the Company repurchased and cancelled nil and nil (2019 - 8,808 and 8,808), respectively, of its common shares through trades on the TSX for an aggregate purchase price of nil and nil (2019 - \$10 and \$10), respectively, which was recorded as a reduction of share capital.

7. Share-based payment arrangements:

At June 30, 2020, the Company had the following share-based payment arrangements:

(a) Stock option plan:

The total share-based payment expense and the amount credited to contributed surplus for the three and six months ended June 30, 2020 was \$58 and \$129 (2019 - \$119 and \$241), respectively.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

7. Share-based payment arrangements (continued):

The following table outlines the activity for stock options for the six months ended June 30, 2020 and 2019:

	202	20		201	19	
		Weig	hted		Wei	ghted
		ave	erage		av	erage
	Number	exe	rcise	Number	ex	ercise
	of options		price	of options		price
	(000s)			(000s)		
Outstanding, beginning of period	2,047	\$	1.76	1,951	\$	1.87
Granted	500		0.45	315		1.28
Exercised	-		_	(20)		1.35
Cancelled	(108)		1.67	(40)		2.19
Expired	(66)		3.67	-		-
Outstanding, end of period	2,373	\$	1.44	2,206	\$	1.78
Exercisable, end of period	1,436	\$	1.71	1,279	\$	1.77

The Company's stock option plan provides a cashless exercise feature to holders of options, where such holders of options can exercise their vested options and in return, the Company will deliver the number of common shares equal to the value of the in-the-money portion of new options exercised whereby option holders receive a number of whole common shares of the Company equivalent to the market value of the options over the exercise price net of associated income taxes in connection with the exercise. For the three and six months ended June 30, 2020, nil and nil (2019 - nil and 20,000) options were exercised on a cashless settlement basis resulting in the issuance of nil and nil (2019 - nil and 3,864) common shares of the Company.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

7. Share-based payment arrangements (continued):

At June 30, 2020, the following table provides the outstanding options at their respective exercise prices and the related weighted average remaining contractual life:

Exercise price	Number outstanding	Weighted average remaining contractual life
	(000s)	(years)
\$0.45 - \$1.00 \$1.01 - \$2.00 \$2.01 - \$3.00 \$3.01 - \$4.00 \$4.01 - \$4.50	520 1,566 277 10	6.82 3.67 2.88 - 3.73
	2,373	4.27

(b) Deferred share units ("DSUs"):

The Company grants DSUs to the members of the Board of Directors as their annual remuneration for the services rendered as directors on the Company's board. These DSUs are awarded as equity-settled or cash-settled, vest immediately and are settled when the board member is no longer rendering service to the Company. For cash-settled awards, the Company has recorded the changes in the fair value of the award in the condensed interim statements of comprehensive loss using the Company's share price as of the reporting date. The amount of the award payable is based on the number of units outstanding multiplied by the share price of the Company at the date of the payout. For the DSUs to be equity-settled, the Company now has a reserve of 1,600,000 common shares, an increase of 1,000,000 common shares, as approved by the shareholders and TSX on June 25, 2020.

On April 29, 2020, one director of the Board of Directors resigned from their position and effective April 30, 2020, through a resolution of the Board of Directors, the equity settled DSUs aggregating to 57,908 DSUs pertaining to the resigning director were modified from equity-settled to cash-settled. As a result of the modification, \$26 was reversed from contributed surplus, with an offsetting credit to accrued liabilities. The cash-settled DSUs were settled on May 1, 2020 with a total payment of \$38. The Company remitted \$11 to Canada Revenue Agency in associated employment taxes.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

7. Share-based payment arrangements (continued):

On June 26, 2020, the Company issued 489,181 equity-settled DSUs to the directors representing their annual remuneration for fiscal 2020. For the three months ended June 30, 2020, the Company recorded a DSU expense of \$244, with an offsetting credit to contributed surplus in the condensed interim statements of comprehensive loss.

On June 26, 2020, the Company also issued 60,819 cash-settled DSUs to the directors and recorded a DSU expense of \$31 with an offsetting credit to non-current accrued liabilities on the condensed interim statements of financial position.

The following table outlines the activity for the DSUs for the six months ended June 30, 2020 and 2019:

	20)20	20	19
	Number	Amount	Number	Amount
	(000s)		(000s)	
Outstanding, beginning of period	650	\$ 1,402	362	\$ 1,167
Granted	550	275	-	_
Exercised	(88)	(38)	-	-
Changes in fair value of cash-settled award	_	(50)	_	_
Changes in fair value as a result of award modification	-	(52)	-	-
Outstanding, end of period	1,112	\$ 1,537	362	\$ 1,167
Comprising: Equity-settled award Cash-settled award	944 168	\$ 1,453 84	362 -	\$ 1,167 _

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

8. Restructuring costs:

During the three and six months ended June 30, 2020, the Company executed a restructuring plan whereby certain employees of the Company were severed and an amount of \$960 and \$960 was recorded as restructuring costs, which relates primarily to employee severance costs. During the three and six months ended June 30, 2020, the Company paid \$467 and \$467 (2019 - nil and nil) in restructuring costs. The remaining amount of \$493 recorded under accounts payable and accrued liabilities on the condensed interim statements of financial position as at June 30, 2020, will be paid out within a one-year period.

During the three months ended June 30, 2019, the Company executed a restructuring plan whereby certain employees of the Company were severed. An amount of \$614 was recorded as restructuring costs, which relates primarily to employee severance costs. During the three and six months ended June 30, 2020, the Company paid \$62 and \$152 (2019 - \$98 and 98) in restructuring costs. As at June 30, 2020, there are no remaining amounts outstanding.

9. Loss per share:

The following table sets forth the calculation of basic and diluted loss per share:	
	_

	Three months ended June 30,		Six months ended June 30,		
		2020	2019	2020	2019
Numerator: Loss for the period	\$	(1,187)	\$ (2,690)	\$ (2,411)	\$ (5,268)
Denominator: Weighted average number of shares (in thousands): Basic and diluted		20,664	20,531	20,670	20,531
Loss per share: Basic and diluted	\$	(0.06)	\$ (0.13)	\$ (0.12)	\$ (0.26)

During the three and six months ended June 30, 2020, there were nil and nil (2019 - 14 and 46) weighted average outstanding stock options excluded from the computation of diluted loss per share.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

10. Related party transactions:

(a) Interim loan agreement:

Pursuant to the completed plan of arrangement in 2016 between the Company, NexJ Health Inc. and NexJ Health Holdings Inc., the Company entered into an interim loan agreement with NexJ Health Inc. that provides that the Company will advance funds to NexJ Health Inc. as required from time to time up to a maximum of \$1,000; the loan bears annual interest at prime rate, as published by the Royal Bank of Canada. Management evaluated the recoverability of the loan, including the financial position of NexJ Health Inc. as at December 31, 2016 and concluded that it is impaired and recorded a provision of \$994 in the statements of comprehensive loss for the year ended December 31, 2016.

(b) Shared services agreement:

Pursuant to the completed plan of arrangement in 2016 between the Company, NexJ Health Inc. and NexJ Health Holdings Inc., the Company also entered into a shared services agreement with NexJ Health Inc. under which the Company was to provide services and support functions relating to facilities, human resources, finance and IT services for a monthly fee agreed upon between the parties. The Company charged \$636 for these services for the year ended December 31, 2016. Management evaluated the recoverability of these charges, including the financial position of NexJ Health Inc. as at December 31, 2016 and concluded that it was impaired and recorded a provision of \$636 in the statements of comprehensive loss for the year ended December 31, 2016.

On June 24, 2020, the Company, NexJ Health Inc. and NexJ Health Holdings Inc. entered into a separation agreement effective June 15, 2020, terminating the interim loan agreement, the shared services agreement as well as the software license agreements between the three parties. As per the terms of separation, the Company wrote off \$994 under the interim loan agreement and \$636 under the shared services agreement. As noted above, both of these amounts were provided for in the statements of comprehensive loss for the year ended December 31, 2016 and there were no further amounts written off in the three and six months ended June 30, 2020.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

10. Related party transactions (continued):

The sublease agreement between the Company and NexJ Health Inc., effective January 1, 2019 will continue to be in place for the sublease of the office space occupied by NexJ Health Inc. The Company classifies the sublease in accordance with the provision of IFRS 16 and consequently has derecognized the right-of-use asset and lease receivable relating to the sublease. Right-of-use asset has been measured based on lease payments to be received, discounted using the Company's incremental borrowing rate.

As part of the separation agreement, the parties also agreed on a payment schedule with respect to the shared services amounts due up to the shared services termination date of June 30, 2020 and the ongoing obligations of NexJ Health Inc. under the continuing sublease agreement. Accordingly, the Company charged \$84 and \$171 (2019 - \$110 and \$209) for the three and six months ended June 30, 2020, respectively. As of June 30, 2020, the Company has received payment of \$215 from NexJ Health Inc. in the three months ended June 30, 2020. The remaining balance of \$592 are recorded under prepaid expenses and other assets in the condensed interim statements of financial position.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

11. Financial instruments and capital management:

(a) Classification and fair values of financial instruments:

The Company has classified its financial assets and financial liabilities as measured at amortized cost, other than investments which are measured at fair value. The following table sets out the Company's classification and carrying amount, together with the fair value, for each type of financial asset and financial liability as at June 30, 2020 and December 31, 2019:

	June 3	0, 2020	December 31, 2019	
	Carrying	Fair	Carrying	Fair
Classification	value	value	value	value
Financial assets:				
Amortized cost:	• • • • • •	• • • • • •	• • • • • •	• • • • • •
Cash equivalents	\$ 4,696	\$ 4,696	\$ 1,198	\$ 1,198
Accounts receivable	1,027	1,027	5,475	5,475
FVTOCI:				
Investments	272	272	260	260
Financial liabilities:				
Amortized cost:				
Accounts payable and				
accrued liabilities	3,192	3,192	2,086	2,086
Lease liability	2,510	2,510	2,760	2,760
Lease hability	2,010	2,010	2,700	2,700

The carrying values of cash equivalents, accounts receivable, accounts payable and accrued liabilities, provisions and lease liability approximate their fair values due to the nature of these financial instruments.

Fair value measurements:

The Company, when applicable, provides disclosure of the three-level hierarchy that reflects the significance of the inputs used in making the fair value measurement. The three levels of fair value hierarchy based on the reliability of inputs are as follows:

- Level 1 inputs are quoted prices in active markets for identical assets and liabilities;
- Level 2 inputs are based on observable market data, either directly or indirectly other than quoted prices; and
- Level 3 inputs are not based on observable market data.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

11. Financial instruments and capital management (continued):

In the tables below, the Company has segregated all financial assets and financial liabilities that are measured at fair value into the most appropriate level within the fair value hierarchy, based on the inputs used to determine the fair value at the measurement date. Financial assets and financial liabilities measured at fair value as at June 30, 2020 and December 31, 2019 in the condensed interim financial statements are summarized below:

June 30, 2020	Level 1	Level 2	Level 3	Total
Financial assets: Cash equivalents Investments	\$ 4,696 _	\$ — —	\$ – 272	\$ 4,696 272
December 31, 2019	Level 1	Level 2	Level 3	Total
Financial assets: Cash equivalents Investments	\$ 1,198 _	\$ – –	\$ – 260	\$ 1,198 260

There were no transfers of financial assets and financial liabilities during the periods between any of the levels.

(b) Market risk:

The Company, through its financial assets and liabilities, is exposed to various risks. The following analysis provides a measurement of these risks as at June 30, 2020:

(i) Credit risk:

Credit risk represents the financial loss that the Company would experience if a counterparty to a financial instrument, in which the Company has an amount owing from the counterparty, failed to meet its obligations in accordance with the terms and conditions of its contracts with the Company.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

11. Financial instruments and capital management (continued):

The Company's credit risk is primarily attributable to its accounts receivable. The Company's customers are generally large financially established organizations which limits the credit risk relating to the customers. In addition, credit reviews by the Company take into account the counterparty's financial position, past experience and other factors.

The following table summarizes the number of customers that individually comprise greater than 10% of total revenue or total accounts receivable and their aggregate percentage of the Company's total revenue and accounts receivable:

	Revenu	le	
	Number of	% of	
	customers	total	
Three months ended June 30, 2020	4	75	
Six months ended June 30, 2020	4	72	
Three months ended June 30, 2019	3	61	
Six months ended June 30, 2019	4	68	
	Accounts receivable		
	Number of		
	customers	total	
As at June 30, 2020	3	95	
As at December 31, 2019	3	85	

(ii) Liquidity risk:

Liquidity risk is the risk that the Company may not be able to meet its financial obligations as they fall due or can do so only at excessive cost. The Company's growth is financed through a combination of the cash flows from operations and the issuance of equity. One of management's primary goals is to manage liquidity risk by continuously monitoring actual and projected cash flows to ensure that the Company has sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Company's reputation.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

11. Financial instruments and capital management (continued):

The majority of the Company's financial liabilities comprise accounts payable and accrued liabilities. Given the Company's available cash and other liquid resources as compared to its liabilities, management assesses the Company's liquidity risk to be low.

(iii) Foreign exchange risk:

The Company transacts business in multiple currencies, the most significant of which are the U.S. dollar and Australian dollar. Currently, the Company does not enter into foreign exchange contracts to manage this exposure, but may do so in the future. The Company has foreign currency exposure with respect to cash equivalents, accounts receivable and accounts payable denominated in U.S. dollars and Australian dollars. It is also exposed to foreign currency risk on revenue and expenses where it invoices or procures in U.S. dollars and Australian dollars. During the three and six months ended June 30, 2020, the Company recorded a foreign exchange loss of \$239 and gain of \$134 (2019 - loss of \$92 and \$187), respectively. At June 30, 2020, U.S. dollar-denominated net monetary assets totalled approximately U.S. \$1,965 (2019 - U.S. \$3,744). At June 30, 2020, Australian dollar-denominated net monetary assets totalled approximately AUD \$145 (2019 - AUD \$967).

If a shift in foreign currency exchange rates of 10% were to occur, the foreign exchange gain or loss on the Company's net monetary assets could change by approximately \$280 due to the fluctuation and this would be recorded in the condensed interim statements of comprehensive loss.

(iv) Interest rate risk:

Interest rate risk arises because of the fluctuation in interest rates. The Company is subject to interest rate risk on its cash equivalents. The impact of change in interest rates is not expected to be significant.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

11. Financial instruments and capital management (continued):

(c) Capital management:

The Company defines capital that it manages as the aggregate of its shareholders' equity, which comprises issued capital, contributed surplus and deficit.

The Company's objective in managing capital is to ensure sufficient liquidity to pursue its growth strategy, fund research and development to enhance existing product offerings, as well as develop new ones, undertake selective acquisitions and provide sufficient resources to meet day-to-day operating requirements, while at the same time taking a conservative approach towards financial leverage and management of financial risk.

In managing its capital structure, the Company takes into consideration various factors, including the growth of its business and related infrastructure and the up-front cost of taking on new customers.

The Company's officers and senior management are responsible for managing the Company's capital and do so through quarterly meetings and regular review of financial information. The Company's Board of Directors is responsible for overseeing this process. The Company manages its capital to ensure that there are adequate capital resources while maximizing the return to shareholders through the optimization of the cash flows from operations and shareholders' equity. The Company does not have any externally imposed capital requirements.

Notes to Condensed Interim Financial Statements (continued) (Expressed in thousands of Canadian dollars, except per share amounts)

Three and six months ended June 30, 2020 and 2019 (Unaudited)

12. Segment reporting:

The Company has determined that it operates as a single reportable operating segment for purposes of making operating decisions and assessing performance. The Company's Chief Executive Officer, the chief operating decision maker, evaluates performance, makes operating decisions and allocates resources based on financial data consistent with the segmented reporting in these condensed interim financial statements. The Company's revenue by geographic areas is as follows:

		months ended June 30,	Six months ended June 30,		
	2020	2019	2020	2019	
Americas EMEA Asia Pacific	\$ 2,977 944 366	\$ 3,445 641 287	\$ 5,961 1,593 714	\$ 6,726 1,331 584	
	\$ 4,287	\$ 4,373	\$ 8,268	\$ 8,641	

Virtually all of the Company's assets are located in Canada and virtually all of the Company's expenses are incurred in Canada.